Set up/Update of Challenge Questions for your Novell Network Account

Step 1: Login to the Novell Client for Windows on a staff/faculty campus PC with your network username/password.

A list of campus PCs available with the Novell Client for Windows installed is available at: http://iws2.collin.edu/techsupport/NovellClientPCs.shtml

Step 2: Select “OK” when you receive the following prompt AND proceed to Step 3.

- Or -

If you do NOT see the above prompt –
- Right click the red N in the lower right hand corner of your taskbar
- Scroll up to User Administration for CCCCD_TREE
- Select Challenge/Response Administration

1. Right Click here
2. Scroll up to User Administration for CCCCD_TREE
3. Select Challenge/Response Administration
Step 3: Complete the four Question/Response prompts presented

**Question 1 of 4**

- Enter a Challenge Question
  
  **Example:**
  What are the last 4 digits of your social security number?
  
  - Or -
  
  What is your 4 digit year of birth?

- Enter a Challenge Response

- Click Next

**Questions 2-4**

- Questions 2-4 are Administrator-Defined

- Enter a Challenge Response

- Click Next. Click Finish after completing question 4/4.

  **Suggestion:** The final question asks you to enter your high school mascot. If you did not have a high school mascot, you may want to enter “Cougar” or any mascot which you can remember. Cougar is Collin College’s mascot.

Step 4: Enter network password. Click OK.

When finished, click OK.